

**ABSTRACT**

A computerized visitation registration and scheduling system provides the department of corrections the ability to have inmates and visitors schedule visits through an automated interface, such as a telephone interface, or the internet. The system allows, for example, the ability for potential visitors to perform a registration process with little to no manual overhead requirements of department of corrections employees. Secondly, potential visitors, once approved, are able to schedule inmate visits without necessarily having to burden department of corrections employees.